April 8, 2020

<u>**Rule Out Unit and Positive COVID Unit**</u>

JABBER/Telemedicine Flow for the Rule Out and Positive Units

Purpose: Jabber will be used in all patient's rooms on the rule out and positive COVID patients to decrease the amount of PPE used (N95, CAPR, Face shields) and limit the amount of healthcare workers in the room. For additional information including disciplines that may utilize this method, refer to "Decreasing Touchpoints" document. This method of patient encounter is intended for non-emergent evaluation/treatment.

Workflow:

1) Clinician calls primary RN to arrange time for Jabber call.
2) Primary RN schedules the Jabber call based on when he or she would be going into room next.
3) Primary RN sets up Jabber call in patient's room at agreed upon time.
   (Refer to SOP - Eko DUO/iPad Livestream Workflow)
4) Virtual visit completed with primary RN in room.
5) Provider enters orders in EPIC.
6) If at any time the nurse deems medical necessity of a provider at the bedside, the nurse should notify the Hospitalist. The expectation is the provider will go in the room with the nurse wearing the required PPE for the environment if this request is made.
7) Failure of technology system will result in reverting to clinician evaluation at the bedside.